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PRESS RELEASE

May 28, 2020

On May 21, 2020, the City of New Richmond approved the COVID-19 Preparedness Plan. This plan was developed to safeguard staff and visitors in municipal facilities and was based upon guidelines from the Centers for Disease Control and the Wisconsin Department of Health Services. Under this plan, the Civic Center will open on June 1, 2020, for in-person services with the following restrictions:

- Entrance into the building will be controlled to ensure safety protocols.
- Customers are required to follow posted safety protocols.
- Entrance into the building will be gained through the Arch Avenue doors.
- Conference rooms are closed for public use.
- Senior Center is closed but continues to offer meals. Please visit their site for additional information at <https://www.sccwi.gov/227/New-Richmond-Senior-Center> or call (715) 888-1205
- DMV services have been cancelled for June. For a listing of where services can be obtained please visit <https://wisconsindot.gov/Pages/online-srvcs/find-dmv/default.aspx> or call (608) 264-7447.
- Municipal Court services will be held on Friday afternoons beginning June 12, 2020.

Since March 17, the City has provided services online and telephonically. We strongly encourage the public to continue to utilize these contactless methods for the safety and health of our staff and visitors.

All residents needing to make utility payments to New Richmond Utilities can do so by mailing, placing their payments in the drop boxes located outside of the Civic Center, or by utilizing the online payment portal found on the New Richmond Utilities website at <https://www.nrutilities.com/>. You can also contact the utility department by email at customerservice@newrichmondwi.gov or phone (715) 246-4268.

City and Municipal Court payments can also be made via the Civic Center drop boxes or on the City of New Richmond website at <https://www.newrichmondwi.gov/>. If an appointment is needed with City staff, please contact (715) 246-4268. Please find other City service information on the City of New Richmond website at <https://www.newrichmondwi.gov/>.

The Wisconsin Elections Commission is urging anyone who is concerned about Coronavirus COVID-19 exposure to plan to vote absentee for the August 11, 2020, Partisan Primary Election. If your name or address has changed since you voted last, you will need to register with your current information. Please check your registration status at <https://myvote.wi.gov>. Absentee ballots will be available after June 24, 2020, and can be mailed or done by appointment. Please contact the City Clerk's office at (715) 243-0403 for more information.

The City of New Richmond will continue to provide regular updates on its website and social media accounts.

For communication updates during this period please contact the following personnel:

Mike Darrow, City Administrator (715) 243-0401
Rae Ann Ailts, Assistant City Administrator (715) 243-0489

Beth Thompson, Community Development Director (715) 243-0402

Jeremiah Wendt, Public Works Director (715) 243-0439

Michelle Scanlan, City Clerk (715) 243-0403

Chief Craig Yehlik, Emergency Management – Office: (715) 246-6667 Dispatch: (715) 246-6131